



***Rosy Blue Securities
Private Limited***

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POLICY FOR REDRESSAL MECHANISM FOR INVESTOR GRIEVANCE

Purpose: Policy for redressal mechanism for investor grievance

All investors are free to communicate their grievances through our dedicated investor grievances email id: grievances@rosyblue.co.in or through our investor grievances register kept in our office at convenient accessible place. Investors will be assured prompt reply and resolution to their grievances. The process for prompt redressal would entail the following steps:

1. Nature of grievance- whether monetary, documentary requirement or otherwise
2. If monetary- then the cause and the veracity needs to be established. If the veracity is established by our back office then the client can expect quick dissipation. If veracity is denied by our back office, then the client would be duly informed with facts and figures.
3. If non-receipt of a document- then the back office manager would ensure that the documents are despatched immediately or a duplicate copy is forwarded to the client.
4. Other grievances- solution to be decided only after collating the details.

For Rosy Blue Securities Pvt. Ltd.

SD/-

**Shilpa Hirani
Director**